

UNJMS Charges FAQ

The **Common Services Management Board** has decided to charge for primary care services offered at **UN Joint Medical Service** since 2009. These charges are then reimbursed by the UN Insurance Schemes at the normal rate of 80%.

The background of this is that the UN subsidizes the premiums for the insurance and up to now has also paid 100% for primary health services offered by JMS. This amounts to double subsidy to staff.

UN Joint Medical Service is an occupational health unit with medical administrative responsibilities. Only to a limited extent, has it offered primary health care. All staff are advised, at induction, to have their own primary care physician/general practitioner or family doctor. The UNJMS is not designed to be the primary health care for staff and dependant. Click here on the [UNON intranet](#) to see a list of recommended doctors and institutions that are posted with their address and contacts.

All acute, serious medical emergencies will be treated free of charge to staff and visitors on the compound. The emergency extension 5999 is operational from 8 am to 4.30 pm. This is part of JMS standby emergency duty and remains as before.

All UN Medicals are part of the organizations responsibility to its employees and thus fall under occupational health. The employee does not pay, if the organization is a subscriber to JMS.

If the employing organization is **not a subscriber** to JMS eg DPKO, then the employee will pay the fee and claim full reimbursement (100%) from his employer on F10 form.

UN staff are placed in geographical locations where **WHO** recommends protection against certain diseases by means of vaccination. For those agencies who have subscribed to this service, vaccines are free to staff and their dependants. Staff members from non-subscribing agencies can pay and claim from their organization through F-10 forms. Similar arrangements are in place for malaria prophylaxis.

All contacts in regard to sick leave, absenteeism, maternity leave, medical insurance, special education grants, disability, separation on medical grounds, travel clearance, medical clearance, occupational injury and adjustment to work environment fall under occupational medicine and medical administration. They are free to staff members and paid for by the subscribing agency.

For **non –subscribing UN Agencies**, a written letter of authorization from the Chief Administrative Officer will be needed, prior to any service being rendered.

Staff members who wish to use the **drop-in clinic** for treatment of symptoms and disease will be charged as per attached rate and given a receipt. They can then claim from their respective insurance as if they visited an external health facility.

The services of the **UN Staff counselor** are free to the staff members of the subscribing agencies. The staff counselor will do initial assessment and interventions as well as respond to critical incidents. Long-term psychotherapy will be referred out to other psychologists and is reimbursable under UN medical insurance. Particular priority is placed on work place stress conflict.